

Performance Indicators

Course length: 3 hours*

Course Code: 100594BT041

This course will help you to understand how well your team is performing through measuring their output more meaningfully.

Benefits for the Learner

Your ability to measure, monitor and improve your team's performance is vital to your success as a manager. This course explores new ways in which you can monitor and manage work performance.

You'll learn how to set up a suitable performance management system, how to set realistic performance targets and valuable techniques to enhance the performance of your team.

Benefits for the Business

Businesses that thrive have a clear vision of where they are now, where they want to be in the future and how they plan to get there. Performance indicators are the way such businesses measure progress towards their goals.

This course will give managers a new focus to establish performance targets for their team, to monitor performance more systematically and to identify opportunities for improving performance.

What You Get From This Course

Having completed this course, you will be able to:

- Measure performance
- Set standards
- Monitor performance
- Identify variances and opportunities for improvement

What Does the Course Cover?

- The communications cycle
- Feedback methods
- Delivering feedback effectively
- Learning from others

How Long Does the Course Take?

You can work through this course at your own pace. It should take you around 3 hours to complete.

*Courses are accessible for six months from the date of purchase.